Department of Corrections
SHAWNEE COUNTY

Good afternoon,

I wanted to take a moment to share some positive feedback regarding Ezra AI and the impact it has had on our department so far.

We have been extremely impressed with its capabilities and, more importantly, the real-world results it has helped us achieve within our facility and the community. Ezra AI has assisted us in identifying potential assaults between inmates, as well as communications containing suicidal comments that may otherwise have gone unnoticed. These discoveries have allowed us to intervene and involve our Behavioral Health team when appropriate, potential preventing situations from escalating.

Additionally, Ezra AI has identified multiple incidents involving inmates intimidating witnesses or attempting to manipulate victim testimony. These findings have been forwarded to the District Attorney's Office for review. I have also testified in court regarding information identified through Ezra AI.

On a much larger scale, Ezra AI recently identified communications that initially appeared to involve a relatively minor concern. After further investigation, it developed into a significant, high-profile case involving a partnership between our department, and the Topeka Police Department, and FBI. The investigation ultimately resulted in an arrest and has since received national media attention.

These are just some examples that demonstrate the value Ezra AI has brought to our department. In the short time we have used this feature, it has proven to be much more than a monitoring tool. It has become a valuable resource in identifying potential threats, bringing important information to our attention, and allowing our staff to take action quickly.

I wanted to make sure this feedback was shared with you. We appreciate the technology, and the capabilities it provides and most importantly the partnership we have with Smart Communications.

Respectfully,

Thomas Salzano
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